

General Terms and Conditions

1. General

The terms indicated hereby are set for the services provided by our company via our website or in person to our customers, complementary to the contractual terms, as they are agreed each time in the context of each separate contract agreed between our company and our clients, according to the provisions of Greek national and community law and the rules of international fair trading practice which we follow and apply. During each transaction with our company, in person or through the use of our website (registration in it, transactions through it, communication, etc.), you acknowledge that you are aware of these Terms. Therefore, you must carefully read them before you make use of our services and proceed as long as you accept them.

The General Terms and Conditions may be modified by our company at any time without notice. Your contract is governed by the terms in force at the time of signature. Users of our website and our electronic services should check periodically if any amendments to the Terms have been made. By using these services it is presumed that you know and accept the Terms of this Agreement and any previous amendments.

2. About our company

The company "DORIS SAILING Maritime Company for Pleasure Yachts (MCPY)" is a private capital company based in Athens, Greece. We provide rental services for sailing yachts in Greece. Our contact information:

DORIS SAILING MCPY

Pontou 46, Athens, Greece, Post Code 11527

VAT No. GR996654592 / Tax office PLION PIRAEUS

Maritime registry no 3826

TEL (+30) 6974869925

E-MAIL: info@doris.gr

Web: WWW.DORIS.GR

3. Security of your personal data

The information you provide through transactions with our company (whether through our website electronically or in person) is subject to secure processing according to the laws regarding data protection in Greece. By using our services you agree to the processing of your personal data. We will not disclose your personal data to third parties without your consent.

4. Pricing

Prices presented on our website are indicative and can be modified and shaped according to market trends and specific customer needs. Various offers may apply to specific services. Our company reserves the right to change prices, at any time. Orders bound by contracts, pre-orders etc can be cancelled by the charterer according to the cancellation plan described in section [6. Payment terms - Right Of Withdrawal]

5. Payments

Payments can be made by debit card, credit card (provided acceptance by our bank), or Bank Transfer. Cash payments are also possible, keeping in mind that, according to Greek law, payments in cash over 500 are not allowed. Accepted cards are Visa and MasterCard. Your debit or credit card will be debited only after it has been charged. You are the only responsible person for the proper recording and the validity of your debit or credit card details and you should own the card you use for your transaction. Debit or credit cards are subject to validation and approval checks by the issuer of the card concerned. By accepting these terms and by making a payment you provide us with your irrevocable authorization to receive through your debit or credit card the amount attributable to your contractual obligation (booking, pre-booking etc.) and you declare that you waive the right to ask for cancellation to the issuer of the card after payment has been made.

6. Payment terms - Right Of Withdrawal

Our company provides the choice between two payment schemes:

(A): Normal payment scheme:

- i) Payment of 30% of the total agreed fare at the time of pre-booking
- ii) Payment of the rest 70% 60 days before the agreed boarding date (charter day)

In this case you have the right to withdraw from the booking or pre-booking contract at a penalty charge, depending on the day your request to cancel, i.e. your penalty depends on how many days are left between the day you request to cancel and the actual charter day (agreed boarding date).

Namely:

- (a) for cancellations made up to sixty (60) days before your agreed charter day, a penalty of 30% of the total agreed fare applies
- (b) for cancellations made fifty-nine (59) to thirty (30) days before your agreed charter day, a penalty of 50% of the total agreed fare applies,
- (c) for cancellations made during the last twenty-nine (29) days before your agreed boarding of the vessel, a penalty of 100% of the total agreed fare applies

After you cancel, if the vessel is chartered to another charterer for the same time slot and under the same conditions, the above amount will be partially refunded to you, after clearance of the fare and only the amount mentioned under (a) will be withheld.

In order to exercise your right of withdrawal, you must inform us of your decision to withdraw with a clear a declaration that will be sent by e-mail to our above e-mail address.

(B): Early payment scheme and extra discount:

- i) Payment of 100% of the total agreed fare at the time of booking with 5% discount

In this case you completely waive your right for withdrawal by accepting an extra 5% discount by our company, i.e. you only pay for 95% of the agreed fare which is nonrefundable in case you cancel at any time.

By accepting these terms you provide us with your irrevocable authorization to receive, at the time of payment, through your debit or credit card the amount corresponding, you agree to the policy applied and you declare that you have given up your right for any objection to the relevant charge to the card issuer.

It is agreed that both payment schemes (A) and (B) are considered to be fair and balanced, taking into account the damage made to our company in case a charter contract is cancelled.

7. Intellectual property

The entire content of our website, including, but not limited to, the marks, logos, texts, projects, software, services and all agreements relating to them are intellectual property of our company and are protected by the Greek and International Law. The prohibition of any copy, distribute, modify, alter, compile, configure, transfer, sell, republish, send data to another computer by any means of any information (overall, partial or summary), reproduction and retransmission content of our website by any means, including sending them to the Internet or making available information on the Internet in any other way, without our written permission is prohibited. We inform that we do not control or assume any responsibility for the content and operation of any third party websites or for any transmission of data to or from third party websites, nor do we guarantee in any way the legality and security of the operation and content of each third party's website. Any reference to a third party website or link to it is provided for your convenience and you enter and use them solely on your own responsibility.

8. Applicable Law - Jurisdiction

Any dispute arising regarding the conduct of our company is interpreted and governed by the Greek laws and will be subject to the jurisdiction of the relevant Courts in Greece

9. Final provisions.

Our company is not liable for any breach of contract due to force majeure and for any impediment to the performance of the contract caused by extreme weather events, earthquakes, floods, fires, emergencies, disasters, strikes within the Greek Territory or outside, wars, acts of terrorism, mechanical failures and in general, any incident that does not allow the correct execution of the contract. Our company is not responsible for booking errors attributable to the charterer or caused by his negligence. Any disputes are handled by the Greek laws and will be subject to the jurisdiction of the relevant Courts in Greece